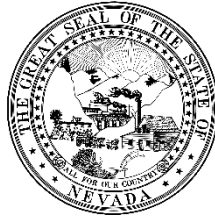


Joe Lombardo
Governor



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Language Access Plan for the Nevada Board of Oriental Medicine

I. Purpose and Authority. The Language Access Plan (LAP) for the Board of Oriental Medicine in Nevada is established in accordance with Nevada Senate Bill 318 and federal civil rights law. It is designed to ensure meaningful language access for individuals with limited English proficiency (LEP) seeking services from the Board. This plan is rooted in the agency's commitment to uphold its mission of promoting public health and safety through effective regulation of Oriental Medicine.

II. General Policy. The Board of Oriental Medicine is committed to providing language access services to all individuals, regardless of their proficiency in the English language. It is our policy to ensure that LEP individuals have meaningful access to our programs, services, and information. We recognize the importance of linguistic diversity and strive to eliminate language barriers that may impede access to our services.

III. Profile of Board of Oriental Medicine's LEP Clients. This section provides demographic information about LEP individuals who interact with the Board's services, as required by SB318 Section 7.2.b. The Board of Oriental Medicine's LEP clients could be anyone ranging from applicants and licensees to the general public.

IV. Board of Oriental Medicine Language Access Services and Procedures. This section outlines the types of language access services provided by the Board, as mandated by SB318 Section 7.2.c. The Board will provide interpretation services through qualified interpreters proficient in the required languages. Upon request, the Board will provide written materials that will be translated into the requested language if possible.

V. Implementing Board of Oriental Medicine's Language Access Services. This section details the procedures for training staff members to effectively utilize language access services, as required by SB318 Section 7.2.d. It includes guidelines for identifying LEP individuals, accessing language assistance, and maintaining cultural competency. Staff member(s) will undergo training on identifying language needs, utilizing

interpretation and translation services, and fostering cultural sensitivity. Training modules are regularly updated to reflect best practices in language access.

VI. Evaluation of and Recommendations for Board of Oriental Medicine's Language Access Plan. This section assesses the effectiveness of the agency's language access policies and procedures and provides recommendations for improvement, as per SB318 Section 7.2.f. It includes mechanisms for soliciting public feedback and making legislative recommendations for enhancing language access. Regular evaluations are conducted to gauge the adequacy of language access services and identify areas for improvement. Public comment will be solicited to gather feedback from LEP individuals and community stakeholders bi-annually.

By adhering to the provisions outlined in Nevada Senate Bill 318 and federal civil rights law, the Board of Oriental Medicine endeavors to ensure equitable access to its services for all individuals, irrespective of language barriers. This Language Access Plan reflects our ongoing commitment to fostering inclusivity and promoting access to healthcare services for Nevada's diverse population.